HOTEL DESCRIPTION

**ACCOMMODATION TO SUIT YOU ALL** (whatever your destination, budget or length of stay, there is a wide range of accommodation types for you to choose from).

*BED AND BREAKFAST* accommodation is usually provided in a private house, where guests are offered rooms, often with shared facilities, and full breakfast in a common dining area or in the guestroom. B&Bs may also serve evening meals.
*A GUESTHOUSE* normally has at least 4 bedrooms, most of which with en-suite or private facilities. It is usually run as a commercial business. Breakfast is available and evening meals may be provided.
*HOTELS* have a minimum of 7 rooms, most of which with en-suite facilities. They serve breakfast, dinner and normally lunch; they also have a drinks license. Small hotels are usually run by the owner and reflect their personal style. A hotel with 5-star award that boasts a range of leisure and sporting facilities, such as an 18-hole golf course, swimming pool, spa, fitness center etc.. is called *RESORT HOTEL*.
*A MOTEL* is a type of hotel which provides overnight accommodation to people traveling by car. The car park is at or near the guests' room. Is usually purpose-built and situated close to major roads or motorway. Luggage assistance is not provided, reception hours may be restricted and payment may be required on check-in. There may be associated restaurant facilities.
*SELF-CATERING* refers to a house, cottage, chalet, apartment rented on a weekly basis to people who prefer cooking for themselves.
*HOSTEL* is an alternative for students and budget conscious travelers on the move, as it offers simple accommodation at a cheap price.
*AN AGRITURISMO* is a working farm with accommodation and/or restaurant.

**ACCOMMODATION RATINGS IN BRITAIN**

These ratings refer to the level of service, range of facilities and quality of guest care that customers can expect. There are five levels of quality for hotel accommodation, ranging from one to five stars. These hotel ratings are:

1. **ONE STAR**: it means that a hotel is practical, with a limited range of facilities and services, but with a high standard of cleanliness. There should be some type of restaurant or eating area, and at least 75% of the rooms should have en-suite or private facilities.
2. **TWO STARS**: a hotel with better equipped rooms, all with an en-suite/private bathroom and a colour TV. A lift is normally available and evening meals are usually served.
3. **THREE STARS**: a hotel with an even better standard of services and facilities, including larger public areas, larger bedrooms, a receptionist, room service, laundry service. The restaurant offers a high standard cuisine with table d'hôte or à la carte menus.
4. **FOUR STARS**: a hotel which offers superior comfort and quality. All rooms have en-suite bathroom, fitted with an overhead shower and WC. Room service for all meals is available as well as 24 hours drinks, snacks and other refreshments. Dry cleaning should also be available. Excellent customer service.
5. **FIVE STARS**: a spacious, luxurious hotel offering the highest international quality of accommodation, facilities, services, excellent cuisine with table d'hôte or a à la carte menus and attention to every detail.